

SELF-HELP CENTER APPOINTMENTS



How to Schedule a Self-Help Center Appointment:

- Visit placer.courts.ca.gov.
 - In the top ribbon, click on “Online Services.”
 - On the next page, click either “Self-Help Center” or “Access Now” for Self-Help Center on the menu.
 - At the bottom of the next page, click on “Click here to Schedule an Appointment.”
- Make an Appointment
 - Under “Service,” select either “Self Help Appointment: Telephone” or “Self Help Appointment: Video.”
 - Choose a date for your appointment.
 - Select a time for you appointment. Note: only available timeslots will appear.
 - Provide your first and last name along with an email.
 - Click the “Submit” button.
 - Review your request on the next screen. If the information is correct, click “Finish” at the bottom of the page.
- You will be sent to a confirmation page (page will contain a bar code).
 - The appointment was successfully scheduled.

Important Information:

- After scheduling your appointment, you will be sent a confirmation email to the email address provided when scheduling the appointment.
 - For phone appointments, there will be instructions on the confirmation email providing you a phone number to call at your scheduled appointment time. The Self-Help Office will not call you for the appointment.
 - For video appointments, you will receive a second email by 5:00 PM the court day prior to your appointment. This second email will have a link to join the video appointment at your scheduled time.
- In the confirmation email, there will be a link to review the Self-Help Center’s *Disclosures and Waivers*.
 - After reviewing the *Disclosures and Waivers*, please inform our office that you have read and understand the disclosures by emailing CIC@placer.courts.ca.gov.

