



Superior Court of the State of California
In and For The County of Placer
Roseville, California

COURT ADMINISTRATION
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NEWS RELEASE

FOR IMMEDIATE RELEASE

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PLACER SUPERIOR COURT ANNOUNCES THE OPENING OF THE SELF-HELP SERVICE AREA, RESTART OF IN-PERSON SELF-HELP SERVICES AND THE NEW COURT NAVIGATOR PROGRAM

The Superior Court of California, County of Placer is pleased to announce the opening of a redesigned Self-Help Service Area and the restart of Self-Help in-person appointments. Beginning May 12, 2022, the Self-Help Service Area will be open from 8:00 a.m. to 4:00 p.m. each court day on the first floor of the Hon. Howard G. Gibson Courthouse and will include computers, printers, semi-private cubicles, and other printed Self-Help resources. Court users may use the Self-Help Service Area as a tool to assist in their cases. Beginning June 1, 2022, the Self-Help Center will restart in-person appointments at the clerk's window at the Hon. Howard G. Gibson Courthouse on Tuesdays and Thursdays from 8:00 a.m. - 12:00 p.m.

The Self-Help Center offers a variety of free procedural services to self-represented court users. We are pleased to share that the Self-Help Center continues to also provide the following services:

- Remote video and telephone appointments;
- Live communication to court users via Live Chat;
- Assistance in finalizing family law cases during settlement services appointments; and
- Drafting orders after hearings for court users without an attorney, allowing parties to walk out of the courtroom with their orders in hand.

To schedule an in person, video, or telephone appointment with the Court's Self-Help Center, please visit: <http://www.placer.courts.ca.gov/online-appointments.shtml>.

The Placer County Superior Court also announces the conclusion of the first semester of its new Court Navigator Program. Operated in partnership with Sierra College, the Court Navigator Program is a volunteer internship program where students are assigned to the Information Desk on the first floor of the Hon. Howard G. Gibson Courthouse to assist the public with wayfinding, accessing the clerks' office, language services, and referrals to justice partners. Since the launch in February 2022, interns have assisted more than 650 court users. The Court intends to continue recruitment for this program each spring and fall semester.

For more information, visit the Court's website at www.placer.courts.ca.gov.