



Superior Court of the State of California
In and For The County of Placer
Roseville, California

COURT ADMINISTRATION
(916) 408-6186 FAX (916) 408-6188

PUBLIC NOTICE

FOR IMMEDIATE RELEASE
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Contact: Court Executive Office
(916) 408-6186

ANNOUNCEMENT OF PLACER SUPERIOR COURT'S MIGRATION TO MICROSOFT TEAMS AS BACKEND REMOTE APPEARANCE SYSTEM

The Superior Court of Placer County is announcing that on Monday, May 2, 2022, the Court will be migrating its backend remote appearance system to a new platform. The Court is transitioning to a system from one of the major video conference providers to improve the court user experience. This platform is more recognizable, user friendly, and allows for mobile-based connections, ultimately providing a reliable and convenient way to appear remotely for hearings.

This change does not impact the scheduling or noticing requirements that are currently outlined in Local Rule 10.24, Emergency Local Rule 10.28, or on the Court's website (see <http://www.placer.courts.ca.gov/RAS.shtml>). **Parties and attorneys that have a remote appearance already scheduled for a hearing on or after May 2 do not need to reschedule their remote appearance.** The Court will send updated remote appearance confirmation emails to anyone signed up for future hearings two (2) days before the hearing.

With this update, there are a few changes coming to VCourt, the Court's remote appearance scheduling website:

1. All users will be required to sign in or create a California Court's Identity account before scheduling a remote appearance. There will no longer be a "Guest" option for those making an audio-only appearance.
2. A new **Activities** option has been added to the VCourt home page. In the Activities page, you can access a list of your past, upcoming, or cancelled remote appearances, as well as cancel remote appearances and resend confirmation emails to yourself.

Remote Appearance Resources

The Court will be updating its website with a new Remote Appearance System User Guide and FAQs on Friday, April 29. Ahead of the May 2 change, please note:

- When joining on a computer, it is strongly recommended that those appearing remotely download the Microsoft Teams desktop application. You may choose that download when first entering the Teams meeting or you may separately download the program at: <https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app>
- When joining on a mobile device, you'll be required to download the Teams mobile app to join the meeting.