




PLACER COUNTY SELF-HELP CENTER SERVICES MATRIX EFFECTIVE 1.17.2024

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
MORNING				
SHC Phone: 8am-12pm Window 22: 8am-12pm	SHC Phone: 8am-12pm Window 22: 8am-12pm	SHC: Phone: 8am-12pm	SHC Phone: 8am-12pm Window 22: 8am-12pm	SHC Phone: 8am-12pm
Video Conferencing: 8am-12pm SHSS: 10:30am	Video Conferencing: 8am-12pm SHSS: 10:30am	Video Conferencing: 8am-12pm SHSS: 10:30am	Video Conferencing: 8am-12pm SHSS: 10:30am	Video Conferencing: 8am-11am SHSS: 10:30am
AFTERNOON				
Live Chat: 1:30pm-4pm SHSS: 1:30pm	SHC Phone: 12pm-4pm Video Conferencing: 12pm-4pm Window 22: 1pm-4pm SHSS: 1:30pm	Live Chat: 1:30pm-4pm SHSS: 1:30pm	Live Chat: 1:30pm-4pm SHSS: 1:30pm	Live Chat: 1:30pm-4pm SHSS: 1:30pm
<p>DESCRIPTION OF SERVICES:</p> <p>Remote:</p> <ul style="list-style-type: none"> • SHC Phone = Telephone Appointments • Video Conferencing = Video Appointments • SHSS = Video Self-Help Settlement Services • Live Chat = Instant Remote Communication <p>In-Person:</p> <ul style="list-style-type: none"> • Window 22 = In-person, one-on-one assistance at the Hon. Howard G. Gibson Courthouse. (Walk-in appointments: 8am-10am; Prescheduled appointments: 10am-12pm & 1pm-4pm). 		<p>Email Correspondence:</p> <ul style="list-style-type: none"> • Court users may email CIC@placer.courts.ca.gov with their procedural legal questions. General response time is within 1-2 business days. <div style="text-align: center; margin-top: 20px;">  </div>		